MITSUBISHI CNC
M800/M80 Series
Leading the way in today's industrial globalization, the innovative products of Mitsubishi Electric continue to exceed the expectations of users around the world. The outstanding performance of our CNC lineup consistently wins praise from users for their high levels of productivity, intuitive usability, and superior functionality. However, to develop the new M800/M80 Series, we went back to the drawing board and completely reexamined our cutting-edge control technologies. The result is a breakthrough in the control of high-speed, high-precision machining.

Development of convention-breaking CNCs

Pursuit of CNC-dedicated CPU began with design validation on an unprecedented scale as well as high-precision simulations to verify processing performance. Achieving a leap in processing performance demanded the integration of innovative technologies beyond optimizing processor manufacturing processes. Overcoming numerous hurdles and maximizing the potential of the processor, we succeeded in producing a CNC-dedicated CPU that achieves unprecedented high-speed processing performance.

In-depth analysis and simulations achieve one volition

The story of the new M800/M80 Series began with conventional development to produce incremental evolutionary improvements. But our goal was a revolutionary leap in CNC performance. Our project team determined that the only way to significantly boost processing performance and totally satisfy user demands would be the creation of a CPU optimized for CNC control. This insight inspired Mitsubishi Electric’s first-ever attempt to develop a CNC-dedicated CPU and opened a new chapter in CNC development.

User performance requirements demand a commitment to development

Incorporating the CNC-dedicated CPU in the new series not only results in phenomenal processing speed, but also reduces the number of required parts, leading to fewer possibilities of failure and increasing product quality. Equipped with Mitsubishi Electric’s first-ever CNC-dedicated CPU, the long-awaited M800/M80 Series is the fruit of an original development process and the sum of our latest technologies. With the utmost confidence, we are proud to introduce the M800/M80 Series and invite customers to experience performance of the future today.
**ADVANCED DESIGN**

Display and keyboard design have been renewed. The advanced construction and sophisticated flat profile take machine design to the next level. The display incorporates a touchscreen as standard specifications, providing intuitive smartphone-like operation (10.4-type and wider displays).

19-type touchscreen provides easy operability (for M800W Series only)

19-type vertical display unit provides two-split multiple windows for various applications

A 19-type vertical display is included in the M800W Series. The display provides two-split multiple windows that can be customized by arranging the software keyboard, document viewer or other application.

The slim personal computer unit enables greater flexibility in operation panel design

M800W Series personal computer unit boasts 55mm thick (excluding protrusions). This provides a higher degree of flexibility in operation panel design.

Display redesigned for enhanced visibility of keyboard

The display and keyboard have been redesigned. Measuring only 9.5mm thick (excluding protrusions), the possibilities of machine tool design have been expanded. In addition, their gray-scale colors can be easily harmonized with machines in different colors. The surfaces of display and keyboard are flush, providing beauty and usability as well as increased operability.

10.4-type and larger displays have touchscreen made of beautiful, long-life glass, which allows you easy day-to-day maintenance. Vertical mount and horizontal mount keyboards are included in the product line.
INTUITIVE USABILITY

Smartphone-like intuitive touch operation

The display features a capacitive touchscreen that is commonly used in smartphones and tablets, allowing for intuitive and easy operation. With a simple flick of the finger, for instance, you can monitor the desired part of program, or view and select a menu key on the next page without the need for tedious key operation.

In 3D graphic check, you can view a 3D model at any desired size, in any desired position.

Up to 8 levels of access permission helps to prevent you from dispatching defective works. Permissible operation can be set individually for each access level.

Advanced universal design with a focus on ease of use

The easy-to-use interface inherited from M700V/M70V Series has further advanced, leading to greater visibility and usability. Iconized features and operation menus are easy to recognize, and readily available for anyone to use. The Simple Monitor screen displays the information required for lathes and machining centers respectively in an enlarged view. The icons on the screen tell you the status of tools and spindles. All of these interface features are worth a try.

Usability in lathe improved through tool icons, 3D work simulation for turning and other dedicated features

One of the highlights in M800/M80 Series is improved usability in a lathe. The tool icons indicate the tool shape and bit direction in an easy manner, which can satisfy both inexperienced and experienced operators. The 3D graphic check supports for both turning and milling, so even a complex program can easily be checked through the 3D simulation.

Reducing leakage of defects caused by human errors

M800/M80 Series has a feature called “User level-based data protection”, which allows you to set multiple levels of access permission. Permissible operation range can be set for each operator according to their roles in production. This can ever more effectively prevent operation errors and other human errors, resulting in less defect leakage.
CNC LINEUP

M800W

Premium CNC with Windows-based display provides expandability and flexibility

- Separated type, a control unit separated from display
- Windows-based display with the latest PC and OS offers excellent expandability
- Four expansion slots are provided as standard specifications, allowing for expansion using option cards

Display unit size

<table>
<thead>
<tr>
<th>Model</th>
<th>Main Specifications</th>
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<td></td>
<td>Max. number of part systems</td>
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<tr>
<td></td>
<td>Fine segment processing capacity</td>
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M800S

High-grade CNC well suited to high-speed high-accuracy machining and multi-axis multi-part system control

- Panel-in type, a control unit with integrated display
- Multi-CPU architecture allows for high performance and high functional graphics
- Windows-less display provides easy operability

Display unit size

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</table>

M80

Standard CNC provides high productivity and easy operability

- Panel-in type, a control unit with integrated display
- Provided in package (TypeA/TypeB) for easier selection
- Windows-less display provides easy operability

Display unit size

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This CNC makes it easier to configure factory automation systems, and design and build machine tools:

- Compatible with a range of field networks, facilitating connection with peripherals to configure factory automation systems.
- Compatible with MES interface function, through which the CNC automatically sends data to the production control system database upon completion of cutting or occurrence of alarm. This enables more efficient configuration of production or quality control systems.
- I/O units have been redesigned. The units can be mounted on DIN rails, and the lineup has been expanded with improved built-in PLC functionality for I/O control.
- Software tools have been upgraded, and now support everything from designing to setting up machine tools. These tools simplify design processes and building machine tools.
ENHANCED LATHE SYSTEM

Milling features and multi-axis, multi-part system control features have been significantly improved. Progress has been made in operability, enabling operators to implement ever more complex machining in an easy and efficient manner.

M800/M80 Series

- **M800 Series** controls up to 8 part systems, 32 axes and 8 spindles.

Improved milling features using a tool spindle

High-speed high-accuracy control features accumulated originally for machining centers are now available in the lathe system. Fine milling can be implemented at high speeds on a lathe. This CNC enables a servo motor, instead of a spindle, to act as a tool spindle. Any of the servo control axes driven by multi-hybrid drive can be used as a tool spindle. This contributes to the downsizing of machine tools.

Multi-axis multi-part system control features help to reduce cycle time and maintain synchronization between part systems

M800/M80 Series provides “Spindle superimposition control,” a feature that enables simultaneous execution of turning and center tapping, although they needed to be executed individually. These features are effective in eliminating idle time, resulting in a significant reduction in tact time. This CNC also offers features that maintain synchronization between part systems, which is required for automatic lathes, in particular. These enable operators to implement ever more complex machining safely and securely.

Significantly easier programming

Programming has been made much easier: program edit screen shows the synchronization points between part systems in an easy-to-understand display, and conversational programming allows insertion of canned cycles. After programming, operators can check the programs through 3D work simulation before actual cutting.

Implement ever more complex machining in an easy and efficient manner

Milling features have been improved through high-speed high-accuracy control and SSS control. Multi-axis, multi-part system control features have also been upgraded. A wide array of these features help ensure high productivity. Significant progress has also been made in frequently used operation as well as programming, such as tool offset and workpiece coordinate system shift, which allows operators to easily implement even more complex machining.

Real-time tuning helps maintain the stability of large lathes. This function detects vibration caused by significant fluctuation of work inertia and automatically adjusts the control gain.

Conversational programming, tool measurement, work coordinate system shift and other features have been improved, making the lathe system significantly easier to use.

**Features**

- High-speed high-accuracy control
- Super Smooth Surface (SSS) control
- Spindle-mode servo motor control

- Support up to 8 part systems, 32 axes and 8 spindles
- Loader control using sub-part system control
- Spindle superimposition set control

**Multi-axis, multi-part system control features**

- Re-thread cutting
- Thread cutting override
- Real-time tuning
- Large-sized display

**User operability**

- Workpiece coordinate system shift
- Easy setup of barrier check parameters
- Simple monitor screen showing narrowed-down information

**Conversational programming**

- Program edit within milling synchronization between part systems
- Interactive cycle insertion
- 3D program check
**ENHANCED MACHINING CENTER SYSTEM**

SSS control has further evolved, realizing high-speed, high-accuracy, high-quality machining. In addition, this CNC offers features that bring out the full potential of each axis and minimize non-cutting time, leading to higher productivity.

**High-speed, high-accuracy, high-quality cutting through SSS-4G control**

M800/M80 Series offers SSS 4th-generation (SSS-4G) control, enabling high-speed, high-accuracy, high-quality machining. SSS-4G control provides features that are effective in reducing tact time, including optimal acceleration/deceleration suited to each axis' characteristics. In addition, SSS-4G is capable of reducing machine vibration during high-speed cutting.

SSS-4G control allows for greater cutting accuracy in the same length of time, or shorter cutting time with the same degree of accuracy when compared to our previous models.

**Tolerance control function**

Tolerance control function provides a smooth motion within specified error tolerances. Desired machining results can be achieved using simple parameter adjustment.

**OMR-FF control**

“OMR-FF control” allows for optimal position loop gain adjustment suited to each axis, leading to smoother and more accurate cutting.

Other than the above, this CNC has new functionality effective for higher productivity, including “Rapid traverse block override function” that helps reduce non-cutting time by overlapping feed blocks.

** Necessary features are available on your machine. M80 Series includes SSS control and inclined surface machining features.**

The SSS control function provides smoother surfaces at higher speeds and the inclined surface machining control function makes it possible to issue normal program commands to an arbitrary plane (inclined surface) in space. These and various other features are incorporated in the M80 Series.
UNIQUE CUSTOMIZATION

A high level of screen customization is attainable more easily in a shorter period of time. Highly scalable hardware and advanced drawing application make it possible to increase the added value of machine tools.

19-type vertical display boosts the added value of machine tools

The display shows the standard CNC screen on the upper half, while offering the lower half (home application) to be freely customized. It is also possible to add some originality to machines to increase their added value. However, it is difficult to design the whole screen at the same time. This screen layout can satisfy such needs. Combined with customers' ideas, the possibilities are infinite.

Support for large-capacity custom data using the SD memory on the back of display

The panel-in type CNC with integrated display has the SD card interface on the back of the display. SD card can accommodate large-capacity machining programs and graphic data for custom screens, which leads to increased possibilities of customization.

Customize the standard screens as per the preference of operators

Each operator has their own set of frequently used menus. This CNC allows operators to rearrange their menus and hide any unused ones so they can easily navigate to their desired screen.

M800W Series provides a range of safety features collectively called the Smart Safety Observation Function. This function has achieved full conformity with the safety standards that cover the entire system including CNC, drive, I/O, sensors and communication.

REINFORCED FUNCTIONAL SAFETY

Smart safety observation function

Safety-related I/O observation

Safety-Limited Speed (SLS)

Safe Operating Stop (SOS)

Safe Brake Control/Safe Brake Test (SBC/SBT)

Safe Stop (SS1/SS2)

Safety-related I/O observation

Safety-Limited Speed (SLS)

Safe Operating Stop (SOS)

Safe Brake Control/Safe Brake Test (SBC/SBT)

Safe Stop (SS1/SS2)

Functional safety system can be configured easily.

Compliant with a range of safety standards, equipped with the drive safety features required for machine tools

The Smart Safety Observation Function conforms to EC Machinery Directive (2006/42/EC) and meets the following safety standard requirements. The function has also obtained the Type Approval Certificate from TÜV SÜD (German certification authority) with regard to the conformity with the safety standards.

Not required

EN ISO 13849-1 : 2008 (PLd, Cat.3)

IEC 61508-1~3 : 2010 (SIL 2)

EN 62061 : 2005 (SIL CL 2)

EN 61800-5-1 : 2007 -EN 60204-1 : 2006
SUPPORT FOR AUTOMATION

ENHANCED TRACEABILITY

Supports automation needs
Connectable to a range of field networks

Improved traceability helps to visualize factory-wide operation

M800/M80 Series CNCs are equipped with the M32 interface function, through which the CNC automatically sends SQL statements to the production control system database upon completion of cutting or occurrence of an alarm. This can significantly increase traceability throughout the factory. This transparency helps optimize production planning and management. Quality control can also be eased through visualization of alarm history and the production results based on the basic unit specific to each workpiece. In addition, when control is combined with the EcoMonitorLight power consumption monitor, operators can monitor not only CNC status, but also the energy consumed by the machines.

Needs for automation are increasing, which can be realized more easily with lower cost.

Compatible with a range of field networks that facilitate connection to peripheral equipment

With the aim of configuring factory automation systems, compatibility with a range of field networks has been implemented, enabling connection to peripheral equipment and devices. Insert the option card into the standard expansion slot of the M800W Series CNC or on the back side of the display for the M800S/M80 Series.

Renewed I/O units and built-in PLC functionality make it easier to control and manage peripheral equipment

I/O units have been redesigned. The renewed I/O communication method makes it possible to significantly increase the maximum number of contact points per channel, enabling a number of peripheral equipment and devices to be controlled by CNC alone. In addition, built-in PLC functionality for I/O control has been improved. This CNC supports Multi-project PLC, a feature that enables ladder logics for peripheral equipment to be managed separately from those for machine tools. This creates a more efficient environment for operators working together in developing and managing ladder logics.

New feature capable of stopping peripheral equipment incorporated

M800/M80 Series has a feature called Machine Group-based Alarm Stop, which stops operation of individual machine groups if an alarm occurs when control is combined with the MDS-E/MDEU Series. This feature allows continuation of machining even when an alarm occurs on a loader, magazine or other peripheral equipment.
**EXCELLENT MAINTAINABILITY**

The number of spare parts for M800/M80 Series CNCs has been reduced, environmental resistance improved and assembly simplified to provide higher efficiency in maintenance.

### Control unit
- No-fan structure
  - Heat generation suppressed by introducing an original CPU
  - Spare parts reduced
- ECC-embedded memory
  - Memory error detection and correction possible with built-in ECC
  - Noise tolerance improved

### Display unit
- Capacitive touch-screen panel
  - Easy operation and longer service life
- Separated front I/F ports
  - Protect the SD card slot from any fluid even while a USB memory device is inserted
- No hard-disk drive
  - Vibration resistance improved

### I/O unit
- Front-side wiring
  - All wiring can be done from the front side of the unit
  - Assembly simplified
- DIN rail mount
  - All types are mountable on DIN rails (can also be attached using screws)

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### HARDWARE

#### Control unit
- M800W Series (Separated type)
  - Separated from display
- M800S/M80 Series (Integrated type)
  - Integrated on back of display

#### Display
- 15-type Touchscreen
- 10.4-type Touchscreen
- 8.4-type Touchscreen

#### Keyboard
- FCUA-KBO081 Clear key
- FCUA-KBO047 Clear key
- FCUA-KBO046 Clear key

#### M800W Series
- Display panel
- Personal computer unit

#### M800S Series
- Display panel
- Personal computer unit

#### M80 Series
- Display panel
- Personal computer unit
### SPECIFICATIONS

#### Lathe system

<table>
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<tr>
<th>Feature</th>
<th>M800W Series</th>
<th>M800S Series</th>
<th>M600 Series</th>
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<tr>
<td>Max. number of axes (NC axes + spindle + PLC axes)</td>
<td>16</td>
<td>16</td>
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<td>Max. number of NC axes (in total for all part systems)</td>
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<td>Max. number of spindles</td>
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#### Machining center system

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<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>OMR-PT control</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Rapid traverse block overlap</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Spindle-motor servo motor control</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Real-time tuning 1 (speed gain changer)</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Real-time tuning 2 (rapid traverse time constant changer)</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Tool center point control</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Inclined surface machining command</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>3-dimensional manual feed</td>
<td>△</td>
<td>△</td>
<td>△</td>
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<tr>
<td>R-Neu</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>CC-Link (Master/Slave)</td>
<td>△</td>
<td>△</td>
<td>△</td>
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<tr>
<td>PROFINET-DP (Master)</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>EtherCAT (Scanner)</td>
<td>△</td>
<td>△</td>
<td>△</td>
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<tr>
<td>Ethernet/IP (Scanner)</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>M11 interface function</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>EcoMonitor/Light connection</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Machine group-based alarm stop</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
<tr>
<td>Smart safety observation</td>
<td>△</td>
<td>△</td>
<td>△</td>
</tr>
</tbody>
</table>

*Refer to the specifications manuals for details.*
DRIVE SYSTEM

MDS-E/EH Series

- The servo control-dedicated core processor realizes an increase in control speed, leading to improved basic performance. When combined with a higher resolution motor sensor and enhanced high-speed optical communication, it also contributes to high-speed, high-accuracy control.
- Motor power connector comprises an anti-misinsertion mechanism. This helps to eliminate connection errors.
- Improved diagnostic and preventive-maintenance features.
- Safe Torque Off (STO) and Safe Brake Control (SBC) are supported in effort to enhance safety features.

HG Series

- High-performance Servo/Spindle Drive Units MDS-E/EH Series
- Multi-hybrid Drive Units MDS-EM Series
- All-in-one compact drive units MDS-EJ/EJH Series
- High-performance Spindle Motor SJ-D Series
- High-output, High-torque Spindle Motor SJ-DG Series
- Low-inertia, High-speed Spindle Motor SJ-DL Series

ML-F Series

- Linear Servo Motor LM-F Series
- Direct Drive Servo Motor TM-RB Series
- Built-in Spindle Motor SJ-BG Series

<table>
<thead>
<tr>
<th>Model</th>
<th>Series</th>
<th>Specifications</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>MDS-E/EH Series</td>
<td>MDS-EM Series</td>
<td>High-performance Servo/Spindle Drive Units</td>
<td>- The multi-hybrid drive unit is capable of driving a maximum of three servo axes and one spindle. This contributes to the downsizing of machines and offers technical advantages.</td>
</tr>
<tr>
<td>MDS-EJ/EJH Series</td>
<td>MDS-EM Series</td>
<td>Multi-hybrid Drive Units</td>
<td>- The multi-hybrid drive unit is capable of driving a maximum of three servo axes and one spindle. This contributes to the downsizing of machines and offers technical advantages.</td>
</tr>
<tr>
<td>SJ-D Series</td>
<td>SJ-D Series</td>
<td>Spindle motor</td>
<td>- Motor energy loss has been significantly reduced by optimizing the magnetic circuit.</td>
</tr>
<tr>
<td>SJ-DG Series</td>
<td>SJ-DG Series</td>
<td>Spindle motor</td>
<td>- Addition of S3 rating (%ED rating) has improved output and torque acceleration/deceleration characteristics.</td>
</tr>
<tr>
<td>SJ-DL Series</td>
<td>SJ-DL Series</td>
<td>Spindle motor</td>
<td>- The spindle motors are dedicated to tapping machines requiring faster drilling and tapping.</td>
</tr>
</tbody>
</table>

Servo motors

- Medium-inertia, high-accuracy and high-speed motors HG Series
- Linear Servo Motor LM-F Series
- Direct Drive Servo Motor TM-RB Series
- Built-in Spindle Motor SJ-BG Series

<table>
<thead>
<tr>
<th>Specifications</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sensor resolution</td>
<td>- Sensor resolution has been significantly improved. The servo motors, which boast smooth rotation and outstanding acceleration capabilities, are well-suited to serve as feed axes of machine tools.</td>
</tr>
<tr>
<td>Speed and Power</td>
<td>- Maximum speed: 4,000 or 5,000 [r/min]</td>
</tr>
<tr>
<td>Safety Features</td>
<td>- Safety support sensors are included as standard specification. Sensor connectors are screw-locked and have enhanced vibration resistance. Three sensor resolutions (i.e., 1, 4 and 67 million pulses/rev) are available.</td>
</tr>
<tr>
<td>Dimensions</td>
<td>- Length: 36 to 1,260 [mm]</td>
</tr>
<tr>
<td>Power</td>
<td>- Maximum power: 4 to 9 [kW]</td>
</tr>
</tbody>
</table>

(Note 1) For servo motors only
SOFTWARE TOOLS

Design

[NC Servo Selection]
Input the machine constants for selection of the optimum servo motor. This function automatically calculates spindle acceleration/deceleration times and selects the optimum power supply unit.

[NC Designer2]
We provide a developmental environment where the MTB can customize screens easily. Two types of screen development methods are available: the interpreter system (programming without C++) for simple screen development, and the compiler system with a complex controller (programming with C++).

[NC Trainer2 plus]
NC Trainer2 plus supports customization development; it helps to program the ladder programming of the user PLC to be developed by machine tool builders and debug it and check the operations of customized screens.

Training

[NC Trainer2 / NC Trainer2 plus]
This is an application for operating the CNC screen and machining programs on a computer without the CNC control unit or a special display unit. It can also be used for learning CNC operation and checking machining programs. The machining programs created on NC Trainer2/NC Trainer2 plus can be used on actual CNCs.

Setup

[NC Configurator2]
NC parameters required for NC control or machine operation can be edited on a computer. Also possible to create initial parameters simply by inputting the machine configuration.

[NC Analyzer2]
Servo parameters can be adjusted automatically by measuring and analyzing the machine’s characteristics. Measurement and analysis can be done by running a servo motor using the machining program for adjustment, or using the vibration signal. This function can sample various types of data.

Operational Support

[NC Trainer2 plus]
NC Trainer2 plus supports customization development; it helps to program the ladder programming of the user PLC to be developed by machine tool builders and debug it and check the operations of customized screens.

Training

[NC Explorer]
CNC machining data files can be manipulated using Windows® Explorer on a computer when the computer is connected to multiple CNCs via Ethernet.

Education

[NC Monitor2]
Taking advantage of the network in a plant, CNC operation status can be monitored from remote locations. Several CNCs can be connected and monitored simultaneously.

For details regarding each software, refer to the Software Tools Catalog (BNP-A1224).
GLOBAL SERVICE NETWORK

We provide satisfying after-sales services worldwide, aiming to be your best partner.

Korea FA Center

Nagoya Works

Mitsubishi Electric Automation Manufacturing (Changshu) Co., Ltd.

We have established FA Centers that manage service centers and service satellites in each area to enhance our service quality by providing trainings for engineers and enhancing service parts and repair facilities.

Refer to the Mitsubishi Electric FA Global Service Catalog (K-001) for location, contact and other information of each office.
WARRANTY

Please confirm the following product warranty details before using MITSUBISHI CNC.

1. Warranty Period and Coverage
Should any fault or defect (hereafter called "failure") for which we are liable occur in this product during the warranty period, we shall provide repair services at no cost through the distributor from which the product was purchased or through a Mitsubishi Electric service provider. Note, however, that this shall not apply if the customer was informed prior to purchase of the product that the product is not covered under warranty. Also note that we are not responsible for any on-site readjustment and/or trial run that may be required after a defective unit is replaced.

[Warranty Term]
The term of warranty for this product shall be twenty-four (24) months from the date of delivery of the product to the end user, provided the product purchased from us in Japan is installed in Japan (but in no event longer than thirty (30) months, including the distribution time after shipment from Mitsubishi Electric or its distributor). Note that, for the case where the product purchased from us in or outside Japan is exported and installed in any country other than where it was purchased; please refer to "2. Service in overseas countries" as will be explained.

[Limitations]
(1) The customer is requested to conduct an initial failure diagnosis by him/herself, as a general rule. It can also be carried out by us or our service provider upon the customer’s request and the actual cost will be charged.
(2) This warranty applies only when the conditions, method, environment, etc., of use are in compliance with the terms and conditions and instructions that are set forth in the instruction manual, user’s manual, and the caution label affixed to the product, etc.
(3) Even during the term of warranty, repair costs shall be charged to the customer in the following cases:
(a) a failure caused by improper storage or handling, carelessness or negligence, etc., or a failure caused by the customer’s hardware or software problem
(b) a failure caused by any alteration, etc., to the product made by the customer without Mitsubishi Electric’s approval
(c) a failure which may be regarded as avoidable, if the customer’s equipment in which this product is incorporated is equipped with a safety device required by applicable laws or has any function or structure considered to be indispensable in the light of common sense in the industry,
(d) a failure which may be regarded as avoidable if consumable parts designated in the instruction manual, etc., are duly maintained and replaced
(e) any replacement of consumable parts (including a battery, relay and fuse)
(f) a failure caused by external factors such as inevitable accidents, including without limitation fire and abnormal fluctuation of voltage, and acts of God, including without limitation, earthquake, lighting, and natural disasters
(g) a failure which is unforeseeable under technologies available at the time of shipment of the product from our company
(h) any other failures which we are not responsible for or which the customer acknowledges we are not responsible for

2. Service in Overseas Countries
If the customer installs the product purchased from us in his/her machine or equipment, and export it to any country other than where he/she bought it, the customer may sign a paid warranty contract with our local FC center. This falls under the case where the product purchased from us in or outside Japan is exported and installed in any country other than where it was purchased.
For details please contact the distributor from which the customer purchased the product.

3. Exclusion of Responsibility for Compensation against Loss of Opportunity, Secondary Loss, etc.

Whether during or after the term of warranty, we assume no responsibility for any damages arising from causes for which we are not responsible, any losses of opportunity and/or profit incurred by the customer due to a failure of this product, any damages, secondary damages or compensation for accidents arising under specific circumstances that either foreseen or unforeseen by Mitsubishi Electric, any damages to products other than this product, or compensation for any replacement work, readjustment and startup test run of on-site machines or any other operations conducted by the customer.

4. Changes in Product Specifications
Specifications shown in our catalogs, manuals or technical documents are subject to change without notice.

5. Product Application

(1) For the use of this product, its applications should be those that may not result in a serious damage even if any failure or malfunction occurs in the product, and a backup or fail-safe function should operate on an external system to the product when any failure or malfunction occurs.
(2) Mitsubishi CNC is designed and manufactured solely for applications to machine tools to be used for industrial purposes. Do not use this product in any applications other than those specified above, especially those which are substantially influential on the public interest or which are expected to have significant influences on human lives or properties.

A NAME TO TRUST

Since its beginnings in 1870, some 45 companies use the Mitsubishi name, covering a spectrum of finance, commerce and industry.

The Mitsubishi brand name is recognized around the world as a symbol of premium quality.

Mitsubishi Electric Corporation is active in space development, transportation, semi-conductors, energy systems, communications and information processing, audio visual equipment and home electronics, building and energy management and automation systems, and has 237 factories and laboratories worldwide in over 121 countries.

This is why you can rely on Mitsubishi Electric automation solution – because we know first hand about the need for reliable, efficient, easy-to-use automation and control in our own factories.

As one of the world’s leading companies with a global turnover of over 4 trillion Yen (over $40 billion), employing over 100,000 people, Mitsubishi Electric has the resource and the commitment to deliver the ultimate in service and support as well as the best products.